



## Application for Review of Premises

### Licence

### **Supplementary Submission**

## **Riviera, Christchurch Road, Bournemouth**

*This representation is in support of an Application for Review of a Licensed Premises submitted on behalf of Dorset Police. This report is intended to provide both the members of the Licensing Sub-Committee and the licence holder (and their representative) with additional information, context, and evidence in support of the representation. This representation is being completed and submitted as soon as practicable for the benefit of all parties. Whilst all details are correct at the time of completion, Dorset Police reserve the right to amend / introduce additional information and evidence in advance of the hearing.*

### **Background**

This is a late-night premises located in Boscombe Town Centre, a busy suburb of Bournemouth. There is wide variety of licensed premises, retailers, hospitality, and other business services offered along in this area, operating through the daytime and some through to the early hours of the morning. The area hosts a variety of residential properties, including flats, homes of multiple occupancy and family dwellings of all size.

This licensed premises has been operating at this site for some time, however, has only recently re-opened following voluntary closure following a short time following the conclusion of the Review Hearing which took place on the 4<sup>th</sup> February 2020. The premises retained its Premises Licence following that hearing on the basis that there was an undertaking to sell the business by the operator that had been in control of the premises at the time of the concerns being apparent.

Amendments to existing conditions and additional conditions were agreed in advance of the hearing between Dorset Police and the representative for Riviera for consideration of the members of the Sub-Committee and were ratified in their determination. Those conditions are detailed within the Notice of Determination dated 6<sup>th</sup> February 2020 prepared by Mrs Sarah Rogers on behalf of the Licensing Authority.

A summary of the key additions to the operating schedule included –

- Requirement for a competent member of staff, conversant with the operating of the CCTV, shall be available on the premises when licensable activities are taking place.
- Enhanced risk assessment for Door Supervisors where there are activities that are outside of the usual day-to-day activities.
- Customers must not be permitted to remove drinks from the premises and closure of the smoking area to the rear beyond 7.00pm each day with supporting notices.
- Refusals Log to be always implemented.
- Incident Log to be always implemented.
- Soft drinks to be available during colling down period.
- Enhanced supervision requirements for children and a reinforcement of the Challenge 25 initiative.

As stated above, the premises has been closed for some time and Dorset Police became aware of the re-opening during routine visits that were conducted with partners on the 18<sup>th</sup> June 2024.

### **Concerns**

During the visit that took place on the 18<sup>th</sup> June 2024, Dorset Police were informed by the Licence Holder, Mr Singh, that he was currently operating the premises and was seeking new management to operate the site on his behalf.

Due to the schedule on that day, Dorset Police agreed to return the following week to discuss the plans for the premises further and provide support and advice as required and re-establish a working relationship with the premises and its staff.

During a visit on the 26<sup>th</sup> June 2024 officers from Dorset Police and Environmental Health spoke with one member of staff, Sarah, who stated that they were completing their Personal Licence qualification the following week. Officers were introduced to a further member of staff who advised that they were planning to open a separate premises on the lower level of the premises under a separate licence.

That individual invited officers to view the progress of the construction on the lower level, however, Mr Singh called Sarah to advise that there was no permission for officers to view the lower level at that time.

An inspection of the SIA logbook identified inaccuracies and lack of completeness which was in breach of **condition 2.3** of the premises licence.

On 9<sup>th</sup> July 2024 a uniformed local Police Officer attended Riviera in response to exceptionally loud music emanating from the premises. There were concerns that the music would impact residents that led to the officer entering the premises and requesting the DJ to reduce the noise levels. This request was refused, and the DJ refused to engage with Police.

The officer approached Sarah to request that the volume of the music be reduced. Sarah approached the DJ and the DJ again refused to reduce the volume. Sarah eventually called Mr Singh on her telephone from outside the premises who agreed that all music should be turned off. No SIA Door Supervisors were on duty at the time of the visit.

On the 9<sup>th</sup> August 2024 Dorset Police received a report of an assault that had taken place at Riviera at approximately 9.00pm on that day. A male had sustained a serious head injury and was being treated a short distance from Riviera. The male had also sustained a serious injury to his nose during the assault and on speaking with officers presented as being significantly intoxicated and confused.

Enquiries led to officers attending Riviera and identifying that an altercation had occurred in the Courtyard at the rear of Riviera, within the curtilage of the premises. Staff at the premises indicated that an altercation had escalated, resulting in the injured party being punched before falling backwards and striking their head on the ground. No action had been taken to manage the welfare needs of the victim before they left the premises.

Officers in attendance spoke with staff who were able to show the CCTV to the officers, however, could not provide the footage in a removable format.

Licensing Officers identified that the Courtyard had not been updated to the Premises Licence plan and that there was no CCTV covering the area where the incident took place, which does not reflect the intention of **condition 2.2** to ensure that there is always CCTV available which is of an acceptable standard. Furthermore, this prevented officers from being able to pursue a prosecution against the perpetrator of this violent offence.

The perpetrator was identified as a male that was subject of a ban throughout the licensed premises of East Bournemouth who are associated through the East Bournemouth Pubwatch group. Dorset Police value to the efforts of the Pubwatch groups throughout Dorset to proactively exclude those individuals that are known to cause crime, disorder, and anti-social behaviour throughout licensed premises. Licensing Officers contacted Mr Singh to advise that the UKPAC information sharing platform should be activated to ensure that staff are familiar with banned individuals.

Mr Singh approached a Licensing Officer and a Local Police Constable outside Riviera and updated that he had submitted of a revised plan of the premises as previously discussed. Officers advised that the updated plan would be supported by Dorset Police subject to some enhancements to ensure that regular monitoring of the Courtyard takes place whilst the premises is delivering licensable activities.

Officers noted several discarded glass alcohol bottles in the Courtyard area outside Riviera and Mr Singh immediately demanded a member of staff to take the bottles back inside. Mr Singh was reminded that bottles may be utilised as a weapon.

On the 25<sup>th</sup> of October 2024 a significant Affray incident occurred at the premises which resulted in assaults and criminal damage taking place. Licensing Officers identified from CCTV at Riviera that a verbal exchange between the main perpetrator and the SIA staff escalated with other customers becoming involved.

This incident highlighted several issues, including the ineffectiveness of the SIA staff in diffusing the situation. The account of one of the SIA Door Supervisors highlighted that the perpetrator had been involved in an altercation with staff the previous week, which had been the subject of the initial discussion. The SIA staff were unable to contain the aggressive male and, when the incident escalated further, one of the SIA staff left the premises with one witness recalling that the SIA Door Supervisor that left the premises stated words to the effect, "I'M NOT PAID ENOUGH MONEY TO GET INVOLVED."

A wider issue is highlighted by the inaction of the bar staff during the incident, who can be seen to be continuing to serve a drink to a customer who entered the premises and stepped over individuals involved in the fight to get access to the bar. At one point in the CCTV, the Bar attendant can be seen to be pouring a pint of beer whilst a male lay seemingly unconscious nearby. Whilst bar staff may be overwhelmed with such a significant incident, they should have sought urgent Police assistance at an earlier stage rather than prioritising the service of alcoholic drinks.

This incident was serious and the stamping by the perpetrator on the body and head of the victim laying on the floor could have resulted in serious or fatal injuries. There are also concerns that customers are seen to be leaving the premises with drinks during this altercation and officers reported that neither staff or management wished to support Police in the investigation.

The perpetrator was later arrested and released with bail conditions to restrict them from re-attending Riviera and nearby areas.

Members of the Sub-Committee will be provided with appropriate clips of the above CCTV footage for their consideration.

On the 26<sup>th</sup> of October 2024 a further incident occurred which resulted in aggravated public order offences and assault against emergency workers. The suspect was intoxicated having consumed excessive alcohol inside Riviera and was ejected to the street outside. Further altercations occurred between the suspect and other passing members of the public and a nearby business operator.

This incident occurred at approximately 6.30pm in the afternoon and, after a physical altercation outside Riviera, the suspect was chased away from the premises by members of the public. The suspect returned a short time later and was causing a disturbance as they tried to force entry to the premises by kicking and punching the door.

Further altercations occurred between the suspect and various members of the public and business owners. Items of furniture belonging to neighbouring businesses were thrown in the street within the sight and hearing of passing members of public, including children. Police were eventually called by someone unconnected with Riviera and the suspect was arrested having also assaulted officers in attendance.

On speaking with staff at the premises, no customers, staff, or management wished to support Police with the investigation.

### **Available Outcomes to the Sub-Committee**

To assist the members of the Sub-Committee in their determination, Dorset Police make the following submissions in relation to the available determinations in respect of this Application for Review of a Premises Licence.

Dorset Police have made every effort to ensure that recommendations are associated with the licensing objective to Prevent Crime and Disorder and to maintain Public Safety. Most other conditions relating to Public Nuisance and Protection of Children from Harm will not be considered.

### **Take No Action**

Dorset Police are concerned that not only has this premises been brought to our attention for several reasons since its re-opening in June 2024, the operator has failed to adopt the necessary improvements following the previous Application for Review which was determined following a hearing on the 4<sup>th</sup> February 2024 to ensure that the licensing objectives are being consistently promoted.

It is accepted that there may often be a requirement for support and engagement to achieve compliance, ensuring that a licensed premises are safe and not presenting a risk to the community. Dorset Police are concerned, however, that despite the efforts of Dorset Police and our partners to seek improvements, this premises continues to undermine the licensing objectives.

The concerns identified by Dorset Police demonstrates that taking no action would not be an appropriate outcome following this hearing.

### **Exclude Licensable Activities from the Premises Licence**

The existing Premises Licence permits the following licensable activities -

#### **Live Music**

Monday - 10:30 to 01:00  
Tuesday - 10:30 to 01:00  
Wednesday - 10:30 to 01:00  
Thursday - 10:30 to 01:00  
Friday - 10:30 to 02:00  
Saturday - 10:30 to 02:00  
Sunday - 12:00 to 00:00

Performance of live music will take place indoors. Non-standard timings for Live Music On a Thursday and Monday of a Bank Holiday weekend until 02:00. On a Friday and Saturday of a Bank Holiday weekend until 03:00. On a Sunday of a Bank Holiday weekend until 01:00

#### **Recorded Music**

Monday - 10:30 to 01:00  
Tuesday - 10:30 to 01:00  
Wednesday - 10:30 to 01:00  
Thursday - 10:30 to 01:00  
Friday - 10:30 to 02:00  
Saturday - 10:30 to 02:00  
Sunday - 12:00 to 00:00

Playing of recorded music will take place indoors. Non-standard timings for Recorded Music. On a Thursday and Monday of a Bank Holiday weekend until 02:00. On a Friday and Saturday of a Bank Holiday weekend until 03:00. On a Sunday of a Bank Holiday weekend until 01:00

#### **Performances of Dance**

Monday - 10:30 to 01:00  
Tuesday - 10:30 to 01:00  
Wednesday - 10:30 to 01:00  
Thursday - 10:30 to 01:00  
Friday - 10:30 to 02:00  
Saturday - 10:30 to 02:00  
Sunday - 12:00 to 00:00

Performance of dance will take place indoors. Non-standard timings for the Performance of Dance

On a Thursday and Monday of a Bank Holiday weekend until 02:00. On a Friday and Saturday of a Bank Holiday weekend until 03:00. On a Sunday of a Bank Holiday weekend until 01:00

#### **Activity like Music / Dance**

Monday - 10:30 to 01:00  
Tuesday - 10:30 to 01:00  
Wednesday - 10:30 to 01:00  
Thursday - 10:30 to 01:00  
Friday - 10:30 to 02:00  
Saturday - 10:30 to 02:00  
Sunday - 12:00 to 00:00

Entertainment will take place indoors of anything of a similar description that falls within live music, recorded music and performance of dance. Non-standard timings for Entertainment On a Thursday and Monday of a Bank Holiday weekend until 02:00. On a Friday and Saturday of a Bank Holiday weekend until 03:00. On a Sunday of a Bank Holiday weekend until 01:00

#### **Late Night Refreshment**

Monday - 23:00 to 01:00  
Tuesday - 23:00 to 01:00  
Wednesday - 23:00 to 01:00  
Thursday - 23:00 to 01:00  
Friday - 23:00 to 02:00  
Saturday - 23:00 to 02:00  
Sunday - 23:00 to 00:00

Provision of late-night refreshments will take place indoors. Non-standard timings for Late Night Refreshment. On a Thursday and Monday of a Bank Holiday weekend until 02:00. On a Friday and Saturday of a Bank Holiday weekend until 03:00. On a Sunday of a Bank Holiday weekend until 01:00

#### **Supply of Alcohol**

Monday - 10:30 to 01:00  
Tuesday - 10:30 to 01:00  
Wednesday - 10:30 to 01:00  
Thursday - 10:30 to 01:00  
Friday - 10:30 to 02:00

Saturday - 10:30 to 02:00  
Sunday - 12:00 to 00:00

On a Friday and Saturday of a Bank Holiday weekend until 03:00

Non-standard timings for Supply of Alcohol. On a Thursday and Monday of a Bank Holiday weekend until 02:00

On a Sunday of a Bank Holiday weekend until 01:00. From start of permitted hours on New Year's Eve to end of permitted hours on New Year's Day.

These permissions are appropriate to a premises of this nature that is operated to the high standards that are expected of all licensed premises.

The extended operating hours at the weekends are common to permit events to take place that are in addition to providing an environment to gather and socialise, however, Dorset Police do have concerns that the premises can become overwhelmed and proper control is not consistently apparent. There is concern that incidents are not confined to the later hours of the night or early morning.

## **Modify / Add Existing Conditions**

### Modify Conditions

If the Sub-Committee members were inclined to consider modifying the existing conditions, Dorset Police draw the attention of the members of the Sub-Committee to the previous efforts by Dorset Police to agree conditions with the representative of Riviera to support the operator to uphold the licensing objectives.

Ensuring that operators support Police investigations through conditions is not appropriate.

### Add Conditions

Dorset Police do not consider that any further conditions would resolve the concerns that we have regarding the lack of promotion of the licensing objectives by the DPS and Licence Holder, however, if the members of the Sub-Committee were inclined to allow the Premises Licence to remain in place, Dorset Police would ask that consideration be given to imposing the below conditions to the existing premises licence-

- Requirement for a Personal Licence Holder to be always present at the premises when licensable activities are taking place, and that additional SIA staff are to be employed with an emphasis on ensuring that they reduce the impact of this premises on residents nearby and diffuse confrontation emanating from the premises.
- First Aid Provision

First Aider to be always on the premises when the premises is providing licensable activities.

- Enhanced CCTV Requirement

*A CCTV system shall be installed to cover all entry and exit points enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record and cover areas where alcohol is kept for selection and purchase by the public, whilst the premises is open for licensable activities. It shall operate during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with correct date and time stamping. Recordings shall be made available immediately upon the request of Police or an authorised officer of the council throughout the preceding 31-day period. The CCTV system shall be updated and maintained according to police recommendations.*

*A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show police, licensing or other authorised officers recent data or footage with the absolute minimum of delay when requested.*

*CCTV shall be downloaded on request of the Police or authorised officer of the council. Appropriate signage advising customers of CCTV being in operation, shall be prominently displayed in the premises.*

*A documented check of the CCTV shall be completed weekly to ensure all cameras remain operational and the 31 days storage for recordings is being maintained.*

➤ Pubwatch Membership Requirement

*The premises shall maintain membership of the PubWatch scheme (or any successor scheme); a senior member of staff shall attend all PubWatch meetings unless an emergency arises preventing such attendance and the premises will support PubWatch initiatives and exclusions.*

Dorset Police do not consider that these conditions would fully address the concerns detailed above and no comment have been made in respect of conditions that relate to Public Nuisance which are the responsibility of BCP Council Environmental Health.

These proposals would simply update the current conditions attached to the existing premises licence and add conditions that are commensurate to this type of premises under appropriate management.

### **Remove the Designated Premises Supervisor**

Paragraph 11.21 of the Revised Guidance under Section 182 of the Licensing Act 2003 states that, *“licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decision made by the individual”*.

Dorset Police can evidence concerns associated with poor oversight and management by the Licence Holder and the DPS. It is our view that their mismanagement of this premises and failure to address the concerns that have been raised has led to an increase in the overall concern relating to the management of this premises. They have failed to consistently uphold the licensing objectives to maintain the safety of their staff and customers since re-opening the premises.

### **Suspend the licence for a period (not exceeding 3 months)**

Any temporary suspension of this Premises Licence is unlikely to result in any substantial improvement as we have, together with our partners, attempted to support and encourage improvement at this premises on several occasions over the past 4 years, with limited success.

The closure of this premises up to June 2024 could conceivably have resulted in a change of customer demographic, enabling the operator to deliver a safer and more compliant licensed premises. This has not occurred and offers an invaluable insight into the lack of impact that any suspension of the premises would likely deliver.

Dorset Police would only support a suspension of the Premises Licence if the Sub-Committee members considered it necessary to assist the Premises Licence Holder to put appropriate measures in place.

### **Revoke the Licence**

Dorset Police support the view that this option should be a last resort for the Sub-Committee. Whilst fiscal issues are outside of the considerations of the Sub-Committee, Dorset Police consistently adopt a proportionate approach, wherever possible, to remain sensitive to commercial viability of businesses and to ensure that we support an outcome which reflects the concerns identified.

Dorset Police acknowledge the value that licensed premises add to communities as places of social and economic value, however, where the presence of a licensed premise becomes detrimental to a community or presents a risk to those that enjoy the use of a licensed premise, appropriate action must be taken to seek improvement and address those concerns.

Dorset Police have identified and continue to receive reports of concerns associated with this premises. If this Premises Licence were to remain in effect under the same management, with the same conditions, then it is likely that the licensing objectives will continue to be undermined.

### **Conclusion**

Dorset Police invite the Sub-Committee to follow the Section 182 Guidance, issued by the Secretary of State, which invites the members of the Sub-Committee to consider the above options in their determination. It is our view that to avoid the revocation of the Premises Licence, the members of the Sub-Committee should be satisfied that one of the alternative outcomes will mitigate the concerns that have been highlighted above.

This premises has benefitted from significant engagement over the past few years. Dorset Police and our partners recognise our role to engage positively and support licence holders to achieve compliance and to uphold the licensing objectives. Whilst Dorset Police value the significance of each of the licensing objectives, concerns are heightened when there is a risk to the prevention of crime and disorder, where immediate action is prioritised.

This premises has been subject to a relatively recent Review process and continues to cause concerns both to Dorset Police and the residents nearby despite the changes that have been imposed on the conditions of the licence.

Whilst it is for the members of the Sub-Committee to make a final determination, Dorset Police have considered the previous engagement, intervention and enforcement action taken and are of the view that **revocation of the premises licence** is the most appropriate outcome to this hearing.

Dorset Police invite the members of the Sub-Committee to consider this report support us to ensure that we only permit licensed premises that operate to the highest standards in the BCP Council area.

### CCTV

This report is being submitted significantly in advance of the initial hearing and will be accompanied by CCTV footage which will be shared as soon as possible with the Licensing Authority and the Licence Holder or their representatives.

**This CCTV is not to be made available to the public.**

### Mediation

Dorset Police intend to remain available for informal mediation in advance of the hearing to ascertain and support the licence holder to deliver any mitigating changes to the operating schedule that might address the above concerns.

The Chief Officer of Police  
Drug & Alcohol Harm Reduction  
Bournemouth Divisional Headquarters  
Madeira Road  
Bournemouth  
BH1 1QQ

Date: 6 February 2020  
Our Ref: LDBv3: Misc. Act.: 174560: SDB07561  
Contact: Mrs S Rogers  
Email: [sarah.rogers@bcpcouncil.gov.uk](mailto:sarah.rogers@bcpcouncil.gov.uk)  
Tel: (01202) 454929

Dear Sirs

**Licensing Act 2003 – Notice of Decision**  
**Riviera Bar & Restaurant 560 Christchurch Road Bournemouth BH1 4BH**

The Licensing Sub Committee sat on 4 February 2020 to consider an application for the review of the premises licence in respect of Riviera Bar & Restaurant, 560 Christchurch Road, Bournemouth, BH1 4BH. I can confirm that Bournemouth, Christchurch and Poole Council reached the following decision:

**Decision**

It was RESOLVED that:-

having considered the Report of the Senior Licensing Officer, the Review called by Dorset Police and the representation made by BCP Licensing Authority, the Sub-Committee has taken into account the mediation that has taken place between Dorset Police and Mr Day, Solicitor representing the Premises, and has agreed that the conditions offered, along with the change of the Designated Premises Supervisor and Premises Licence Holder as of today, also the sale of the Business and the fact that Mr Tomasz Jodlowiec and Mr Bockla will no longer be involved from the date of the sale.

The Sub-Committee has agreed to modify the conditions as set out in the email of 28<sup>th</sup> January 2020 from Mr Day to Sergeant Gosling, Dorset Police, as detailed below.

1. The removal of condition 1.9.
2. Condition 2.2.2 be amended to read 'A Staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. Facilities shall be made to allow Police and other authorised officers to view recordings immediately on request and to be provided with copies in a playable format as soon as is reasonably practicable provided that any such request is compliant with data protection legislation'.
3. The inclusion of a new Condition at 2.3.3 to read 'If any event or function is scheduled to take place at the premises that is different from the normal day to day operation (for example the showing of a major televised sporting event, or a private booking or promoted event), a risk assessment shall be undertaken to determine whether or not door supervisors (or additional door

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supervisors as the case may be) need to be deployed on such occasions. Copies of any risk assessments will be made available to the Police on request.

4. Remove Condition 2.4 and replace with the following 'Customers shall not be permitted to take drinks out to the front of the premises at any time and notices shall be prominently displayed at the main exit from the premises to that effect. The rear smoking area shall be closed no later than 19:00 hours each night and customers shall not be permitted in that area after 19:00 hours. A notice to that effect shall be prominently displayed on or next to the doors leading to the said smoking area.
5. Condition 2.5 be amended to read 'All bar staff shall be instructed to make a written record of any occasion upon which a customer is refused the sale or supply of alcohol (or is asked to leave the premises other than at closing time), the reason for the refusal and any further action taken. The refusal records shall be reviewed by the DPS or his/her deputy at least once a week and signed to that effect.
6. Remove Condition 2.6 and replace with 'An incident book shall be maintained at the premises and used to record any incident that takes place at times when SIA registered door supervisors are deployed if the incident involves any of the following:
  - i. A criminal offence occurring in or immediately outside the premises.
  - ii. Any occasion upon which a customer is ejected or removed from the premises (other than at closing time).
  - iii. Any visit by the Police or BCP Council Licensing Officers.
  - iv. Any incident reported to the Police and;  
in each case, details of the incident and the names of all staff members dealing with the incident shall be noted.
7. Amend Condition 2.10 to read 'Soft drinks shall be available during the cooling down period.
8. Amend Condition 2.12 to read as follows 'No child under the age of 18 shall be permitted in the premises at any time unless unaccompanied by a responsible adult. No child under 18 shall be admitted to or allowed to remain on the premises after 19:00 hours and a notice to that effect shall be prominently displayed at or near the entrance. The premises shall operate a 'Challenge 25' policy whereby any person who appears to be under the age of 25 will be required to produce photographic identification and proof of age as required by the mandatory conditions, before being sold or supplies with alcohol. Signage advertising the policy shall be prominently displayed at or near the entrance to the premises.

### **Reasons for decision**

Due to the agreement reached between the premise licence holder and Dorset Police and particularly Dorset Police and BCP Licensing Authority commenting that they are supportive of these moves the Sub-Committee is satisfied that the Licensing Objective to prevent Crime and Disorder would not be undermined.

**You do have a right of appeal against this decision. Any appeal must be commenced by way of complaint laid by the appellant to the Designated Officer, Dorset Magistrates' Court, Deansleigh Road, Bournemouth, BH7 7DS within the period of 21 days beginning with the date of this Notice.**

Yours faithfully

**Mrs Sarah Rogers**  
Senior Licensing Officer

cc. BCP Licensing Authority  
Mr P Day acting for the Premises

Licensing Team  
Town Hall Annex  
St Stephen's Road  
Bournemouth BH2 6EA



Ms Anita Kaur Singh



Date: 7 January 2021  
Our Ref: LEAPv8: Misc. Act.: 083719:  
RDY00090  
Contact: Mrs Becky Baker  
Email: becky.baker2@bcpcouncil.gov.uk  
Tel: 01202 817362

Dear Sir or Madam

**LICENSING ACT 2003 – PREMISES LICENCE & SUMMARY**  
**Riviera Bar & Restaurant 560 Christchurch Road Bournemouth BH1 4BH**

Further to your recent application to transfer the premises licence and vary the DPS for the above premises licence, please find enclosed the updated premises licence & summary.

You are reminded that the licence summary, or a certified copy, must be prominently displayed at the premises.

Please note that if there are any changes to the layout of the premises or style of operation/business then it may be necessary to make an application to vary the licence.

If you have any queries, please do not hesitate to contact me as detailed above.

**Data Matching**

This authority is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information, see [www.bournemouth.gov.uk/nfi](http://www.bournemouth.gov.uk/nfi)

Yours faithfully

**Mrs Becky Baker**  
Licensing Officer

C.C Dorset Police

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**[bcpcouncil.gov.uk](http://bcpcouncil.gov.uk)**

'BCP Council' is the operational name for Bournemouth, Christchurch and Poole Council.

Licensing Team  
Town Hall Annex  
St Stephen's Road  
Bournemouth BH2 6EA



## Premises Licence Part A

Premises licence number: BH083719

| Postal address of premises, or if none, ordnance survey map reference or description: |                    |
|---|--------------------|
| Riviera Bar & Restaurant 560 Christchurch Road  |                    |
| Post town: Bournemouth  | Post Code: BH1 4BH |
| Telephone number: 01202 301333  |                    |

| Licensable activities authorised by the licence:  |
|---|
| Live Music<br>Recorded Music<br>Performances of Dance<br>Activity like Music / Dance<br>Late Night Refreshment<br>Supply of Alcohol |

| The times the licence authorises the carrying out of licensable activities:  |
|--|
| <b>Live Music</b><br>Monday - 10:30 to 01:00<br>Tuesday - 10:30 to 01:00<br>Wednesday - 10:30 to 01:00<br>Thursday - 10:30 to 01:00<br>Friday - 10:30 to 02:00<br>Saturday - 10:30 to 02:00<br>Sunday - 12:00 to 00:00<br>Performance of live music will take place indoors.<br><u>Non-standard timings for Live Music</u><br>On a Thursday and Monday of a Bank Holiday weekend until 02:00<br>On a Friday and Saturday of a Bank Holiday weekend until 03:00<br>On a Sunday of a Bank Holiday weekend until 01:00<br><b>Recorded Music</b><br>Monday - 10:30 to 01:00<br>Tuesday - 10:30 to 01:00<br>Wednesday - 10:30 to 01:00<br>Thursday - 10:30 to 01:00<br>Friday - 10:30 to 02:00<br>Saturday - 10:30 to 02:00<br>Sunday - 12:00 to 00:00<br>Playing of recorded music will take place indoors.<br><u>Non-standard timings for Recorded Music</u><br>On a Thursday and Monday of a Bank Holiday weekend until 02:00<br>On a Friday and Saturday of a Bank Holiday weekend until 03:00<br>On a Sunday of a Bank Holiday weekend until 01:00<br><b>Performances of Dance</b><br>Monday - 10:30 to 01:00<br>Tuesday - 10:30 to 01:00<br>Wednesday - 10:30 to 01:00<br>Thursday - 10:30 to 01:00<br>Friday - 10:30 to 02:00<br>Saturday - 10:30 to 02:00<br>Sunday - 12:00 to 00:00<br>Performance of dance will take place indoors. |

**Non-standard timings for the Performance of Dance**

On a Thursday and Monday of a Bank Holiday weekend until 02:00

On a Friday and Saturday of a Bank Holiday weekend until 03:00

On a Sunday of a Bank Holiday weekend until 01:00

**Activity like Music / Dance**

Monday - 10:30 to 01:00

Tuesday - 10:30 to 01:00

Wednesday - 10:30 to 01:00

Thursday - 10:30 to 01:00

Friday - 10:30 to 02:00

Saturday - 10:30 to 02:00

Sunday - 12:00 to 00:00

Entertainment will take place indoors of anything of a similar description that falls within live music, recorded music and performance of dance.

**Non-standard timings for Entertainment**

On a Thursday and Monday of a Bank Holiday weekend until 02:00

On a Friday and Saturday of a Bank Holiday weekend until 03:00

On a Sunday of a Bank Holiday weekend until 01:00

**Late Night Refreshment**

Monday - 23:00 to 01:00

Tuesday - 23:00 to 01:00

Wednesday - 23:00 to 01:00

Thursday - 23:00 to 01:00

Friday - 23:00 to 02:00

Saturday - 23:00 to 02:00

Sunday - 23:00 to 00:00

Provision of late-night refreshments will take place indoors.

**Non-standard timings for Late Night Refreshment**

On a Thursday and Monday of a Bank Holiday weekend until 02:00

On a Friday and Saturday of a Bank Holiday weekend until 03:00

On a Sunday of a Bank Holiday weekend until 01:00

**Supply of Alcohol**

Monday - 10:30 to 01:00

Tuesday - 10:30 to 01:00

Wednesday - 10:30 to 01:00

Thursday - 10:30 to 01:00

Friday - 10:30 to 02:00

Saturday - 10:30 to 02:00

Sunday - 12:00 to 00:00

**Non-standard timings for Supply of Alcohol**

On a Thursday and Monday of a Bank Holiday weekend until 02:00

On a Friday and Saturday of a Bank Holiday weekend until 03:00

On a Sunday of a Bank Holiday weekend until 01:00

From start of permitted hours on New Year's Eve to end of permitted hours on New Year's Day.

**The opening hours of the premises:**

Monday - 09:00 to 01:30

Tuesday - 09:00 to 01:30

Wednesday - 09:00 to 01:30

Thursday - 09:00 to 01:30

Friday - 09:00 to 02:30

Saturday - 09:00 to 02:30

Sunday - 09:00 to 00:30

**Non-standard timings:**

On a Thursday and Monday of a Bank Holiday weekend until 02:30

On a Friday and Saturday of a Bank Holiday weekend until 03:30

On a Sunday of a Bank Holiday weekend until 01:30

From start of permitted hours on New Year's Eve to end of permitted hours on New Year's Day.

**Where the licence authorises supplies of alcohol whether these are on and/ or off supplies:**

Alcohol will be consumed on and off the premises.

## Part 2

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Ms Anita Kaur Singh

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Mr Taranjeet Singh

[REDACTED]

[REDACTED]

[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:**

[REDACTED]

[REDACTED]

## Annex 1 – Mandatory conditions

### Mandatory Conditions (Sections 19,20,21 LA 2003)

- 1.1. There shall be no sale or supply of alcohol when there is no designated premises supervisor in respect of this premises licence or at a time when the said premises supervisor does not hold a personal licence or when his/her licence is suspended.
- 1.2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 1.3. Any person used to carry out a security activity as required under condition 2.3 below must be licensed by the Security Industry Authority.

### The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014

- 1.4.
  1. The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  2. In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti- social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 1.5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 1.6.
  1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  2. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.

1.7. The responsible person must ensure that -

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
  - (i) beer or cider: ½ pint;
  - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
  - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

The Licensing Act 2003 (Mandatory Conditions) Order 2014

1.8.

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1 -
  - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) “permitted price” is the price found by applying the formula —

$$P = D + (D \times V)$$

Where –

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence -
  - (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.  
  
(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

#### Conditions on Public Entertainment Licence – Attached as Part of Conversion Application under Transitional Grandfather Rights

- 1.9 Noise from within the premises shall not be audible at noise sensitive properties between the hours of 23:00 and 07:00 the following day.
- 1.10 It shall not increase the ambient noise levels in the locality and there shall be no dominant frequencies.

### **Annex 2 – Conditions consistent with the operating schedule**

#### Prevention of Crime and Disorder

- 2.1. There shall be a cooling down period of 30 minutes after last sales of alcohol when music shall have been turned off.
- 2.2. The Licensee shall maintain the existing CCTV system to the reasonable standard acceptable to the Dorset Police Crime Prevention Officer and in conjunction with which the system is installed.
  - 2.2.1 All recordings shall be stored for a minimum period of 31 days with correct date and time stamping.
  - 2.2.2 A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public.
  - 2.2.3 Facilities shall be made to allow Police and other authorised officers to view recordings immediately on request and to be provided with copies in a playable format as soon as is reasonably practicable provided that any such request is compliant with data protection legislation.
  - 2.2.4 A check of the CCTV shall be completed and recorded weekly to ensure all cameras remain operational and the 31days' storage for recordings is being maintained.
  - 2.2.5 Appropriate signage advising customers of CCTV being in operation shall be prominently displayed in the premises.
- 2.3. On Fridays and Saturdays, SIA registered door supervision shall be required after 19:00 hours.
  - 2.3.1 All door staff must sign a register when performing their duties at the premises. This register is to contain the full names, SIA badge numbers and contact details of that

person. These records are to be made available on request to any relevant authority for the purposes of investigating or preventing crime or apprehending or prosecuting an offender.

2.3.2 Two SIA registered door supervisors shall be provided if one floor is open or Four SIA registered door supervisors shall be provided if both floors are open.

2.3.3 If any event or function is scheduled to take place at the premises that is different from normal day to day operation (for example the showing of a major televised sporting event, or a private booking or promoted event), a risk assessment shall be undertaken to determine whether or not door supervisors (or additional door supervisors as the case may be) need to be deployed on such occasions. Copies of any risk assessments shall be made available to the Police on request.

2.4. Customers shall not be permitted to take drinks out to the front of the premises at any time and notices shall be prominently displayed at the main exit from the premises to that effect.

2.5. The rear smoking area shall be closed no later than 19:00 hours each night and customers shall not be permitted in that area after 19:00 hours. A notice to that effect shall be prominently displayed on or next to the doors leading to the said smoking area.

2.6. All bar staff shall be instructed to make a written record of any occasion upon which a customer is refused the sale or supply of alcohol (or is asked to leave the premises other than at closing time), the reason for the refusal and any further action taken. 2.6.1 The refusal records shall be reviewed by the DPS or his/her deputy at least once a week and signed to that effect.

2.7. An incident book shall be maintained at the premises and used to record any incident that takes place at times when SIA registered door supervisors are deployed if the incident involves any of the following:

- I. A criminal offence occurring in or immediately outside the premises.
- II. Any occasion upon which a customer is ejected or removed from the premises (other than at closing time).
- III. Any visit by the Police or BCP Council Licensing Officers.
- IV. Any incident reported to the Police and;
- V. in each case, details of the incident and the names of all staff members dealing with the incident shall be noted.

2.8. Staff training shall be provided and recorded. All training records shall be made available immediately upon the request of the police or an authorised officer of the council.

2.8.1 Refresher training shall be provided on a six monthly basis.

#### Prevention of Public Nuisance

2.9. Customers shall be asked to leave quietly at closing time by members of staff.

2.10. There shall be signs at exits reminding customers to leave quietly.

2.11. Soft drinks shall be available during cooling down period.

2.12. The premises shall ensure that doors (excepting egress from an access to) and windows are closed by 23:00 hours.

Protection of Children from Harm

- 2.13. No child under the age of 18 shall be permitted in the premises at any time unless accompanied by a responsible adult.
- 2.13.1 No child under 18 shall be admitted to or allowed to remain on the premises after 19:00 hours and a notice to that effect shall be prominently displayed at or near the entrance.
- 2.13.2 The premises shall operate a 'Challenge 25' policy whereby any person who appears to be under the age of 25 will be required to produce photographic identification and proof of age as required by the mandatory conditions, before being sold or supplies with alcohol.
- 2.13.3 Signage advertising the policy shall be prominently displayed at or near the entrance to the premises.

**Annex 3 – Conditions attached after a hearing by the licensing authority**

N/A.

**Annex 4 – Plans**

This licence is issued in accordance with the plan M083719, dated 24 November 2005, as attached.



## Premises Licence Part B

Premises licence number: BH083719

**Postal address of premises, or if none, ordnance survey map reference or description:**

Riviera Bar & Restaurant 560 Christchurch Road

**Post town:** Bournemouth

**Post Code:** BH1 4BH

**Telephone number:** 01202 301333

**Licensable activities authorised by the licence:**

Live Music, Recorded Music, Performances of Dance, Activity like Music / Dance, Late Night Refreshment, Supply of Alcohol

**The times the licence authorises the carrying out of licensable activities:**

**Live Music:** (Indoors) Monday to Thursday - 10:30 to 01:00, Friday to Saturday - 10:30 to 02:00, Sunday - 12:00 to 00:00

**Recorded Music:** (Indoors) Monday to Thursday - 10:30 to 01:00, Friday to Saturday - 10:30 to 02:00, Sunday - 12:00 to 00:00

**Performances of Dance:** (Indoors) Monday to Thursday - 10:30 to 01:00, Friday to Saturday - 10:30 to 02:00, Sunday - 12:00 to 00:00

**Activity like Music / Dance:** (Indoors) Monday to Thursday - 10:30 to 01:00, Friday to Saturday - 10:30 to 02:00, Sunday - 12:00 to 00:00

**Late Night Refreshment:** (Indoors) Monday to Thursday - 23:00 to 01:00, Friday to Saturday - 23:00 to 02:00, Sunday - 23:00 to 00:00

**Supply of Alcohol:** Monday to Thursday - 10:30 to 01:00, Friday to Saturday - 10:30 to 02:00, Sunday - 12:00 to 00:00

Non-standard timings for all the above licensable activities:

On a Thursday and Monday of a Bank Holiday weekend until 02:00, on a Friday and Saturday of a Bank Holiday weekend until 03:00, on a Sunday of a Bank Holiday weekend until 01:00. From start of permitted hours on New Year's Eve to end of permitted hours on New Year's Day.

**The opening hours of the premises:**

Monday to Thursday - 09:00 to 01:30, Friday to Saturday - 09:00 to 02:30, Sunday - 09:00 to 00:30

Non-standard timings

On a Thursday and Monday of a Bank Holiday weekend until 02:30, On a Friday and Saturday of a Bank Holiday weekend until 03:30, On a Sunday of a Bank Holiday weekend until 01:30.

From start of permitted hours on New Year's Eve to end of permitted hours on New Year's Day

**Where the licence authorises supplies of alcohol whether these are on and/ or off supplies:**

Alcohol will be consumed on and off the premises.

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Ms Anita Kaur Singh, [REDACTED]  
[REDACTED]

**Name of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Mr Taranjeet Singh

**State whether access to the premises by children is restricted or prohibited:**

See condition 2.13

Issued: 24 November 2005

Revised: 14 October 2020 [Transfer & Vary DPS]

[REDACTED]  
Mrs Nananka Randle

Licensing Manager